

A. ROZEN INSURANCE AGENCY

Tl: 03-6735915 Fax: 03-6729025

Dear Insured:

We congratulate you on joining the **Medical Insurance** policy for visitors to Israel – of Ayalon Insurance Company Ltd. Many efforts have been invested so that in time of need you will have a skilled and efficient service organization, which supplies an immediate solution to every medical service you need. In supplying the services we are assisted by Leumit Health Fund. Who supplies services covered in the insurance policy through "a Service Center" which operates 24 hours a day every day of the year apart from Yom Kippur (Day of Atonement).

Getting Service

When you need medical services, contact the **Service Center** telephone free dialing service **1-800-60-64-64**. The service Center operators will assist you to receive the service required. The service operators speak many languages and are at your service whenever you call.

Service Card

A personal magnetic membership card, which includes your personal details, will forward to you within one month. Please look after this card and present it when you receive medical services. During this month you will be able to receive medical services by showing your identity card.

General Doctor's Service

When in need you must contact the Service Center, the center will send you to one of the 320 branches of leumit to get the medical services.

Medicines

When necessary, you will obtain prescription to buy medicines. In order to buy the medicines the Service Center will direct you to a pharmacy close to your place of residence. When visiting the pharmacy present your service card. Without presenting your card you will not receive medicines! Until you get the magnetic card will be able to get the medicines by showing your identity card.

First Aid for Dental Treatment

Should you require first aid for dental treatment; the Service Center will direct you to the dental clinic close to your place of residence, where you will be able to receive assistance. Clinics offering A 24 hours a day service are also available.

Service from a Specialist Doctor

If you need to consult a specialist doctor and / or In the event of a diagnosis of an illness by the general practitioner, and after giving a suitable directive you can make an appointment through the Service Center with a specialist doctor near your place of residence.

Diagnostic Tests

Should you be directed by the general practitioner and/or the specialist to carry out diagnostic tests, you can make an appointment through the Service Center. X-Ray institutes, laboratories, endoscope examinations, computerized tomography, X-ray and ultrasound tests, E.E.G. and blood pressure tests, and all these close to your place of residence in coordination with the service Center are at your disposal.

Hospitalization

In the event of hospitalization you must inform Dorit Bodin from the health department immediately Tel: 03-7569474 or the center call.

The medical insurance includes:

- Hospitalization expenses
- X-rays
- Diagnosis
- Medicines
- Surgeon fees
- general services

Evacuating the Insured to his/her Country of Origin

In serious medical cases the insured sick person will be returned to his country of origin with the assistance of one of the airlines which has an agreement with our company. Maximum cost 2,500\$.

Return of Body of the Insured to Country of Origin

Should the insured die, heaven forbid, during his stay in Israel his/her body will be returned to his country of origin through an airline company which has an agreement with our company. Maximum cost 5,000\$.

SERVICE CENTER – 24 HOURS A DAY
FREE DIALING FROM ANY TELEPHONE 1-800-60-6464
This document does not replace the Policy
And the terms stipulated are the terms detailed in the Policy
Please read carefully the terms of the Policy and its exclusions.