

# Medical Insurance

Medical insurance for tourists and visitors to Israel

## **Dear Employer / Insured,**

Thank you for choosing to take out a Medical Insurance Policy for Overseas Visitors to Israel with Ayalon Insurance Company Ltd. The insurance policy is attached.

The medical services are provided by Clalit Health Services.

## **How to obtain service:**

If you are in need of medical services please contact the call centre on \*2700 from any telephone. The call centre is manned by multi-lingual service representatives who will be pleased to help you obtain the medical service you need and provide you with any other assistance required.

## **Service card:**

A personal magnetic card containing your personal details will be sent to your home address within one month of joining the insurance. Please keep it in a safe place and present it when you obtain the medical service or contact the call centre. Until you receive the magnetic card, the medical services will be provided with your passport number and another form of I.D. The card is personal and non-transferrable.

## **General medical service:**

As soon as you receive the membership card, we recommend visiting the Clalit Health Services branch nearest to your home, which will be your local surgery. The registration process will enable you to be assigned to a family doctor and receive medical services whenever necessary. A list of the surgeries, pharmacies, doctors and other services can be found in the Clalit Health Services internet site: [www.clalit.co.il](http://www.clalit.co.il) or by calling \*2700.

## **List of essential telephone numbers:**

### **Clalit Health Services call centre for arranging appointments:**

\*2700 from any telephone or 1-222-2700 via the switchboard.

### **Call centre for home visits:**

Bikur Rofei: 1700-705-101

Natali: 1800-800-999

Malram (Special tests centre): 1800-22-33-12.

### **Clalit Smile Dental Surgery:**

To find the nearest dental surgery to your home, please call \*2700 from any telephone.